**SAMPLE SURVEY ITEMS: Satisfaction with Home Environment**

*To be administered at two points in time; before the service is received and then again after.*

**To what extent do you agree/disagree with the following statements?** (only include the items relevant to your program/service)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ***As a result of the service/repair I received….*** | **Strongly Agree** | **Agree** | **Disagree** | **Strongly Disagree** | **Unsure** |
| I feel safer in my home. |  |  |  |  |  |
| My home is a more comfortable place to live. |  |  |  |  |  |
| My home is in better working order. |  |  |  |  |  |
| I can move around my home with greater ease. |  |  |  |  |  |
| The temperature in my home is more pleasant – not too hot, not too cold. |  |  |  |  |  |
| I can get in and out of my home with greater ease. |  |  |  |  |  |
| My home is a more quiet place. |  |  |  |  |  |
| My home is a more affordable place to live. |  |  |  |  |  |
| My home is safer from problems that could lead to injury. |  |  |  |  |  |
| My home is more energy efficient; my utility bills are more reasonable. |  |  |  |  |  |
| I can bathe in my home as needed. |  |  |  |  |  |
| I can use the toilet in my home as needed. |  |  |  |  |  |
| My appliances are in better working order. |  |  |  |  |  |
| When my home needs to be repaired, I get help when I need it. |  |  |  |  |  |
| My home is dry and more comfortable; no leaks in the roof or windows. |  |  |  |  |  |
| The floors in my home are in better condition. |  |  |  |  |  |
| The walls in my home are in better condition. |  |  |  |  |  |
| My home is pest and rodent free. |  |  |  |  |  |
| My home is a healthier place to live. |  |  |  |  |  |
| Overall, I am happier with where I live. |  |  |  |  |  |